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Rarely, some pages (including those with complicated graphics) will not print correctly to Hewlett Packard LaserJet printers. Adobe published the following troubleshooting steps in its Autumn 1999 issue of *ADOBE MAGAZINE*:

Try selecting the Print Fonts as Bitmaps option in the printer's Properties dialog box. To open the dialog box, choose Print from the File menu, choose your printer, and click Properties.

Select the Print as Image option in Acrobat's Print dialog box (this usually increases printing time).

Install a different printer driver. For example, if you're using the standard printer driver for your printer, install the enhanced printer driver. If you're using a PCL 6 printer driver, switch to a PCL 5 printer driver. Or use the Windows Universal Printer Driver, which is included with Windows 95 and Windows 98. For information on different printer drivers, see Hewlett-Packard's Web site at www.hp.com, or Microsoft's Web site at www.microsoft.com.

If these techniques don't solve your problem, try some of the additional techniques outlined in document 316459, "PDF File Doesn't Print Correctly to LaserJet III, 4, or 5 Printers from Acrobat Viewers," which is online at

www.adobe.com/support-service/custsupport/SOLUTIONS/bbe6.htm

In addition, we've tried these tricks to solve the problem:

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- Select Use Raster Graphics in the Printer Properties box.

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